

HOW CAN THE IV-D CHILD SUPPORT OFFICE HELP ME?

The Child Support Program is required to do a number of functions to assist in getting child support dollars to families. These functions include:

- Locating non-custodial parents
- Establishing paternity and performing DNA testing
- Establishing child support and medical support orders
- Enforcing payment of child support

EVERY CHILD DESERVES SUPPORT FROM BOTH PARENTS

We help parents get the support their children need. You can fill out an application for our services and mail or bring it in to us. To get an application:

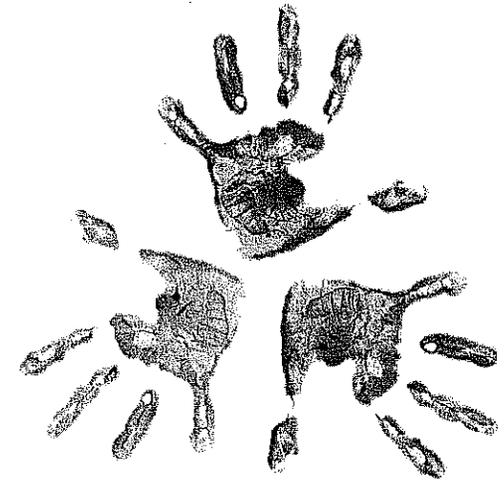
- Visit the child support office:
27 American Legion Place
Greenfield, IN 46140
- Call the child support office to have an application mailed to you:(317) 477-1713
- Get an application online:
<http://www.in.gov/dcs/support.htm>

Office Hours: Monday-Friday
8:00 a.m.-4:00 p.m

WHAT IS THE TITLE IV-D CHILD SUPPORT PROGRAM?

Title IV-D of the Federal Social Security Act requires every state to provide child support services. This is called the Title IV-D Child Support Program. In Indiana, the Title IV-D Child Support Program is administrated by the Department of Child Services Child Support Bureau, and is carried out locally by the county prosecutor's office, the office of the county clerk, and the courts.

HANCOCK COUNTY IV-D CHILD SUPPORT DIVISION



27 American Legion Place
Greenfield, IN 46140
Phone: (317) 477-1713
Fax: (317) 477-1313

HOW ARE CHILD SUPPORT OBLIGATIONS ENFORCED?

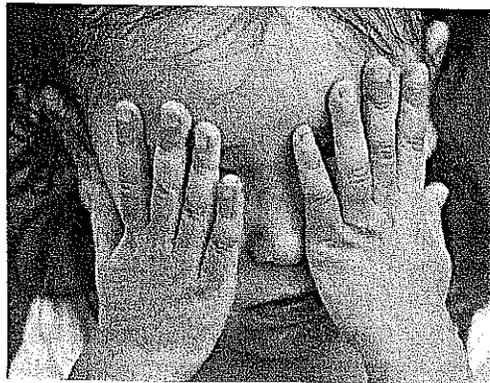
Below is a list of some of the enforcement tools that may be used for child support enforcement when Title IV-D support cases become delinquent:

- Intercepting federal and state income tax refunds, lottery winnings, employer bonus payments and insurance settlements
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- Reporting of unpaid support to a credit bureau
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- Suspending driver's and professional licenses as well as hunting and fishing licenses
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- Applying vehicle liens
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- Locating and withholding bank assets
-
- Denying/revoking passports
-
- Wage garnishments

WHAT SERVICES ARE NOT AVAILABLE THROUGH THE CHILD SUPPORT PROGRAM?

The county prosecutor's Title IV-D office cannot help with civil matters such as divorce petitions, custody, or parenting time/visitation, nor can they provide legal advice on these issues.

The prosecutor's Title IV-D office represents only the best interest of the child(ren). The office does not represent either the custodial party or the non-custodial parent.



WHO CAN OPEN A TITLE IV-D CHILD SUPPORT CASE?

It is important to know that **not every child support case is a Title IV-D Child Support case**. If two parties represented themselves or hired a private attorney to go to court to establish a child support obligation they might not have a Title IV-D case.

However, anyone can receive Title IV-D services by filling out an application and paying a one-time application fee of \$25.00. If a person is receiving Medicaid benefits, they may be entitled to Title IV-D child support services. In these cases, a person must still fill out an application in their county prosecutor's Title IV-D child support office, provide a Medicaid card or proof of benefits, **and the \$25.00 fee will be waived.**

Child Support Customer Service
Kidsline
(317) 233-5437 and (800) 840-8757

**Kidsline customer service hours: Mon-Fri 7:00 a.m. to 6:00 p.m.
Closed on State Holidays.
Automated phone service is available 24 hours, 7 days/week.
Assistance is available in 170 different languages upon request.**