

Expanded Access to Care for COVID-19 VIRUS for employees and their covered family members who are covered under Hancock County Government's Group Medical Plan

Changes have been made to expand access to care, eliminate certain out-of-pocket expenses and offer guidance and support to members of Hancock County Government Medical Plan in regards to the Covid-19 virus.

To ensure members get the care they need, Anthem has updated its COVID-19 coverage.

With the declaration of a national emergency, Anthem & Hancock County Government is offering the following COVID-19 coverage for testing and medical care to their employees (including covered family members) who are covered under the county's group medical plan.

Testing and care benefits

The following will be waived: members' cost share, including copays, coinsurance and deductibles, for diagnostic testing related to COVID-19, as well as for the in-network visit associated with COVID-19 testing, whether it takes place at a doctor's office, urgent care center or emergency department.

If an in-network provider isn't available, Anthem will work with employees to make sure they're covered.

Telehealth

Anthem is recommending that members use telehealth when possible to help prevent the spread of infection and improve access to care. Anthem's telehealth provider, [LiveHealth Online](#), is a safe and effective way for members to receive medical guidance related to COVID-19 from their homes using a smartphone, tablet or computer with a web cam. To promote the use of telehealth services, Anthem is waiving member cost shares for LiveHealth Online visits and provider telehealth visits for next 90 days.

Check symptoms and get doctor visits from home

Members can download the free Sydney Care mobile app for a quick and easy way to evaluate symptoms. They can connect with a doctor through a Virtual Care text session right from their smartphone. The doctor they connect with can evaluate their symptoms, help them understand whether they're at risk for COVID-19, and let them know whether they need to visit a local health care provider in person for COVID-19 testing.

Sydney Care is available to download now on Android or iOS. This app should accompany the Sydney Health or Engage benefits app.

Medication

Your pharmacy coverage is offered through IngenioRx, early prescription refill limits will be relaxed for members who would like to receive a 30-day supply of maintenance medications.

We also encourage health plan members with an Anthem Pharmacy plan that includes a 90-day benefit to talk to their doctor about changing from a 30-day supply to a 90-day supply of prescriptions they take regularly. 90-day prescriptions can be filled through our home delivery pharmacy or select retail pharmacies.

Members can call the pharmacy services number on the back of their health plan ID card to learn more.